

# RETURN & EXCHANGE FORM



## REASON CODES:

- #1 – Incorrect item received
- #2 – Damaged on arrival
- #3 – Poor Quality
- #4 – Looks different than image on website

CUSTOMER NAME	ORDER DATE	ORDER NUMBER	RETURN AUTH#

QTY	PRODUCT NAME	REFUND	EXCHANGE	REASON CODE

EXCHANGE FOR – PRODUCT NAME	ITEM#	PRICE

Returns and exchanges are accepted within 14 days from the date of delivery. Please complete this form and send it to [returns@caliendofoods.com](mailto:returns@caliendofoods.com). You will receive a shipping label and a Return Authorization number, which you will write in the box above. Please be sure to include this form inside your return parcel.

You can read our full returns policy on our website at <https://www.caliendofoods.com/returns>

### Any problems?

Our customer service team is here to help and make sure that you are satisfied with our products. We are available Monday-Friday, 9:00AM-5:00PM ET. Email us at [support@caliendofoods.com](mailto:support@caliendofoods.com) or call us at 561.265.1407

### Returns Address:

Caliendo Foods & Imports, Inc.  
1200 NW 17<sup>th</sup> Ave, Suite 1, Delray Beach, FL 33445